



COVID-19

SOU ENTENET & SEVIS ELEKTWONIK

Sou semen kap vini yo, NIB pral sispansyon tout fas a fas tranzaksyon ak eksepsyon an nan koleksyon tcheke ak peman kontribisyon yo fet avek tcheke pa gout nan bwat. NIB te angaje li kenbe pesonel ak kliyan li yo an sekirite nan egzesis devwa esansyel yo.

POU APLIKASYON POU BENEFIS

Nan NIB yo pral aksepte aplikasyon yo nan mwayen elektwonik (Via customerservice@nib-bahamas.com imel) ki pral pi vit pwosesis la nan aplikasyon ou, pandan yo ap pwoteje anplwaye nou an. NIB gen tout nan fom li yo sou entenet nan ' Bibliyotek ' tab la nan sit entenet nou an (https://www.nib-bahamas.com/_m1722/Library). Menm si ou pa gen akse nan yon enprimant ak scanner, ou ka toujou gen fom sa a ranpli epi siyen le li sevi avek telefon entelijan ou, grenn oswa odinate.

POU SEVIS PEMAN KONTRIBISYON

Yo mande pou yo enskri pou moun ki ap travay sou potal la anplwaye (ESS Portal), pa hamelin demann ou a ess@nib-bahamas.com yo dwe gide nan pwosesis etablisman la. Ou yo pral kapab soumet deklarasyon kontribisyon ou (C10 fom) ak peye. Anplwaye yo pa anrejistre atrave potal la ESS ka soumet deklarasyon kontribisyon yo (C-10) contributions@nib-bahamas.com.

- Peman pa **KAT KREDI** atrave Potal ou sevis Portal (ESS)
- peman pa **TCHEKE** pa depoze bwat nan biwo NIB
- peman nan **RBC** le li sevi avek "peye Bill" opsyon
- peman atrave lot bank komesyal-we detay enstriksyon fil sou sit entenet nou an

ENSKRIPSYON BIZNIS-Tanpri imel ranpli fom nan registration@nib-bahamas.com.

EMISYON NAN NIB KAT AK RENOUVELMAN-tout ki deja egziste nan NIB-bay kat yo rete valab, malgre dat ekspirasyon an sou kat la. Kesyon kapab dirije pou registration@nib-bahamas.com.

SANTE OKIPASYONEL AK SEKIRITE INITE-fas a fas entevyou ak mache-nan sevis yo se tanporeman sispann. Tout kesyon yo ka dirije pou occupational_health_safety_unit@nib-bahamas.com.

PLAN PRESKRIPSYON NASYONAL LA-fas a fas a entevyou ak mache-nan sevis yo se tanporeman ap sispann. Kesyon an ka dirije pou info@nibdrugplan.com.

Si ou gen kesyon oswa bezwen asistans, santi yo lib yo kontakte nou nan Facebook, nibcares@nib-bahamas.com oswa info@nib-bahamas.com.



(242) 225-5642



info@nib-bahamas.com



www.nib-bahamas.com



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ONLINE & ELECTRONIC SERVICES

Over the next few weeks, NIB will be suspending all face to face transactions, with the exception of cheque collection and contribution cheque payments by drop box. **NIB is committed to keeping its staff and customers safe in the exercise of their essential duties.**

FOR BENEFIT APPLICATIONS

NIB will be accepting applications through electronic means (via email customerservice@nib-bahamas.com) which will speed up the processing of your application, while safeguarding our staff. NIB has all of its forms online at the 'Library' Tab of our website (https://www.nib-bahamas.com/_m1722/Library). Even if you do not have access to a printer and scanner, you can still have that form filled out and signed using your smart phone, tablet or computer.

FOR CONTRIBUTION PAYMENTS

Employers are urged to sign up for the Employer Self Service portal (ESS portal), by emailing your request to ess@nib-bahamas.com to be guided through the set-up process. You will be able to submit your contribution statements (C10 forms) and pay. Employers not registered via the ESS portal may submit their contribution statements (C-10) to contributions@nib-bahamas.com.

Payment by **CREDIT CARD** via Employer Self Service Portal (ESS)

Payment **BY CHEQUE** by drop box at NIB offices

Payment **THROUGH RBC** using "Pay Bill" option

Payments via other commercial banks – see wire instruction details on our website

BUSINESS REGISTRATION – Please email completed forms to registration@nib-bahamas.com.

ISSUANCE OF NIB CARDS AND RENEWALS – All existing NIB-issued cards remain valid, notwithstanding the expiration date on the card. Queries can be directed to registration@nib-bahamas.com.

OCCUPATIONAL HEALTH AND SAFETY UNIT – Face to face interviews and walk-in services are temporarily suspended. All queries may be directed to occupational_health_safety_unit@nib-bahamas.com.

NATIONAL PRESCRIPTION DRUG PLAN - Face to face interviews and walk-in services are temporarily suspended. Queries may be directed to info@nibdrugplan.com.

If you have questions or need assistance, feel free to contact us through Facebook, nibcares@nib-bahamas.com or info@nib-bahamas.com.